

Karen Y. Williams is career change agent. Karen began her career in government with the City of Houston. Karen worked for the Houston Public Library System in multiple capacities including: reference librarian, branch manager, legislative researcher, and HR Recruiter. Next, she was selected to serve as a consortium director and redesign information technology projects and secure funding for a consortium of 8 cities and college libraries that wanted to leverage talent, save money, and provide a state-of-the-art technology to their customer bases. Karen finalized her career in libraries as the Acting CTO for the Houston Public Library. Karen was recruited to come and change the way business was done in the City of Houston Municipal Courts. And boy did she change it, revenues went up, wait times were eliminated, antiquated business processed went out the door and led an innovative customer-centric approach to the court. During her tenure as Assist Chief Clerk of Courts for the 4th largest municipal court in the country, her paperless business model and delinquent account collections practices were replicated in courts around the country. After 26 years of making things better for the citizens of Houston, Karen retired from the City of Houston and decided to use her talents for her beloved sisterhood.

Karen is a life member of Sigma Gamma Rho Sorority, Inc. and has served the organization as a volunteer for her entire 30-year tenure. She has served the sorority in a myriad of capacities: area coordinator, regional officer, international officer, advisor, consultant and as a nationally recognized local president. Karen is proud to serve as the 7th International Executive Director for Sigma Gamma Rho Sorority, Inc. Karen is a native of Milwaukee, WI, and was educated at the University of Wisconsin, Clark Atlanta University, and Rice University. She has been happily married to Dr. Santana Williams for the last 27 years, and they have two amazing teenagers which is why she prays without ceasing. 😊